

COVID-19 UPDATE – MARCH 2020

Dear Customer,

In response to the outbreak of COVID-19 (coronavirus), Stallergenes Greer is working to ensure the continuity of supply to patients, and to protect the health of its employees. Measures have been taken both locally and overseas and implemented for this purpose. We are monitoring the situation and will adapt the measures as the outbreak develops.

Local inventory

In Australia & New Zealand, we are holding significant levels of buffer stock of our registered AIT products, to ensure continuous access for local patients and minimise any risk of treatment interruption. For both ORALAIR® and ACTAIR®, we have sufficient stock to cover a full year at normal levels of demand. This is also the case for Hymenoptera Paper Wasp and Yellow Jacket venoms. Supplies of Hymenoptera Honey Bee remain limited, as per our most recent communication regarding JHS manufacturing issues.

Local deliveries

Service levels for local deliveries are currently unaffected. DHL has advised us that their normal procedures may be impacted as quarantine and social isolation measures are implemented. Australia Post for example will no longer allow delivery drivers to collect signatures from customers. At this stage we do not expect significant impacts on our ability to deliver as normal within Australia or New Zealand.

Overseas manufacturing

We are confident in our ability to continue to produce allergen immunotherapy treatments (such as STALORAL®) in our French manufacturing site. A range of actions covering production, quality control / assurance, and timely shipments are already in place. Our manufacturing processes and procedures are fully compliant with current GMP guidelines, and our products are manufactured in controlled environments, with procedures in place to prevent contamination.

Local Stallergenes Greer activities

We are constantly reviewing and updating our plans for local events and other activities. We will continue to monitor and send updates accordingly. Please contact your local Stallergenes Greer representative for any additional information or assistance:

LOCATION	TERRITORY MANAGER	EMAIL
NSW North	Hannah Bee	hannah.bee@stallergenesgreer.com
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Please contact us if there is any other way we can support you during this very challenging time.

Kind Regards,

Jon Ryan

General Manager – APAC.

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